

# Advanced Ankle and Foot

Reconstructive Ankle and Foot Medicine and Surgery

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**To Our Patients:** In the Arizona State executive order issued this week, Healthcare & Public Operations which includes clinics, & public health entities are outlined as essential services within healthcare operations. We are here to serve you, our patients, for your Podiatric needs. In fact, we would much rather you be seen in our offices for post-operative care, or your work injury, for example, than to expose yourself to a hospital environment that is already overwhelmed with critical patients. While we cannot ensure a virus-free environment, we would like to update you on what we can do as a community, and the additional steps Advanced Ankle and Foot has taken for the safety and health of our employees, patients and the community.

## **What we can do together, as a community:**

If you are **experiencing illness of any sort**, please do not proceed with your in-clinic visit until you no longer have symptoms.

Please **refrain from bringing visitors** into the clinic. We would appreciate it if they wait outside or simply drop you off and pick you up for your appointments. The CDC always recommends every day, preventative action to help prevent the spread of respiratory diseases, including:

- **Wash hands often with soap and water for 20 seconds or more.**
- **Avoid touching eyes, nose, and mouth.**
- **Stay home when you are sick.**
- **Cover coughs and sneezes.**
- **Clean and disinfect frequently touched objects and surfaces.**

## **What Advanced Ankle and Foot is doing:**

Advanced Ankle and Foot continues to monitor the Coronavirus (COVID-19) situation and agrees to adhere to the guidelines as directed by the Centers for Disease Control (CDC), Occupational Safety and Health Administration (OSHA), and the World Health Organization (WHO).

We have increased measures of sanitization & cleaning in our clinics, which includes all surfaces, equipment & supplies. In addition, we have removed magazines & non-essential signage in our front offices, as well as patient sign in sheets. We have reduced the number of chairs in the lobby for social distancing & have placed a few outside. If preferred, you may wait in your vehicle and we will get you at your appointment time.

Our employees are adhering to the same transmission precautions as our patients and visitors regarding travel, contact, and illness.

We are intentionally reducing the number of individuals in an area by spreading out the scheduling of appointments, limiting visitor, and maintaining space when feasible.

## **Options if you can't make it into the clinic:**

We understand your decision to remain at home is personal and that there are many factors involved. If your situation requires you to cancel your appointment during this period, you will not incur a cancellation fee.

Please know that the entire team at Advanced Ankle and Feet is committed to your health and safety in all ways.